4.1 Scope of Work

4.1.2 Provide information on additional services offered by your firm.

In addition to providing emergency response fire, water and mold contracting services, EVDS also provides the following value-added services to our customers:

**Infection Control/Decontamination/Cleaning Services**
As part of our Emergency Response Services, EVDS also provides Infection Control services. Building owners cannot predict viral or other infectious outbreaks in their facilities. If an issue arises, EVDS is prepared to help 24 hours a day - 7 days a week - 365 days a year! Cleaning efforts may be needed after contaminants such as MRSA, Norovirus or other pathogens are introduced into a building space.

In the past few years, EVDS has been called on by districts to clean carpets and disinfect all surfaces of classrooms, administration areas, restrooms, etc. and even buses, when their schools were over-come by viruses. Our crews mobilized after hours and on weekends to clean these areas making them germ-free for students once they returned to school.

We have also been asked to deep clean school kitchens when a district was hiring a new janitorial company. They wanted the cleanliness standard set high for the new vendor when they started. EVDS cleaned and polished every surface, top to bottom, including the grease traps.

**Dust Control**
EVDS technicians are highly skilled at dust control barriers, since we establish critical barriers every day in our mold remediation and asbestos abatement projects. When working in sensitive areas such as educational or medical facilities, building owners often have increased worry about how construction activities will disrupt the building occupants. To eliminate these concerns, EVDS offers installation of barriers made of rigid materials to isolate the work area while still looking favorable to the surrounding area. These barriers will be designed to best fit the area and can be left in place for extended periods of time. EVDS can also equip the work areas with HEPA filtration machines to better protect the outside areas from the effects of construction.

4.2 Contract Management Plan

4.2.1 Provide a statement of your plan for performing and managing the work.

Our expertise in emergency response and property restoration enables EVDS to provide efficient, cost-effective restoration services to our customers. Our crews are highly skilled at helping our customers return to their daily operations quickly, reducing the amount of interruption they experience resulting from their property loss. EVDS Project Managers and Supervisors maintain close communication with each other and client contacts so that if a special circumstance arises, the appropriate action can be taken to address the situation quickly. We have the resources and skills necessary to handle multiple projects simultaneously.

4.2.2 Explain how you plan to ensure prompt responses to requests.

EVDS provides customers with a complete restoration, mitigation, and emergency response program in just one phone call. Our phones are monitored 24/7 and our multiple Project Manager/Estimators divide projects if necessary to successfully handle multiple job orders simultaneously.